

Accountable Care Organization

This information affects Medicare patients only.

In 2024, Tioga Medical Center joined an Accountable Care Organization (ACO) through the Rough Rider High-Value Network. This move was made to enhance coordination and communication among your healthcare providers and ultimately improve the care you receive.

What is an ACO?

An ACO is a group of doctors and other healthcare providers agreeing to work with Medicare to give you the best possible care. The goal of the ACO is to support your provider in caring for you by ensuring they have the most up-to-date information about your health and care. For you, this means your providers communicate better with each other, and you avoid having duplicate tests or answering the same questions repeatedly.

Below are some of the questions we had on behalf of our patients before we joined the ACO:

Will the ACO affect your Medicare benefits in any way?

No, the ACO does not affect your benefits or services in any way.

How will this affect your care?

You will continue to see the provider of your choice at Tioga Medical Center, and participating in the ACO does not influence the exceptional care you have always received from your provider and our facility.

Will this cost you anything?

No, the ACO is a change to the facility, not you as a patient.

What information will the ACO have access to?

Your healthcare team will have access to information regarding your previous doctor, hospital, and pharmacy visits through the ACO. This information ensures your provider has the most up-to-date and accurate information.

How will this benefit me as a patient?

This coordination could mean less paperwork, avoiding unnecessary tests and more assistance managing health conditions.

Questions/Concerns

We encourage you to reach out with any questions you may have by calling the Tioga Clinic at 701-664-3368 option 1 and asking to speak with an ACO committee member. If you have questions for Medicare directly, you may contact Medicare at 1-800-MEDICARE (1-800-633-4227) or visit [Accountable Care Organizations | Medicare](#).